



AMERICAN COMMUNITY
TELEVISION

October 7, 2011

via: Certified Mail

Glenn F. Post, III
Chief Executive Officer and President
CenturyLink
100 CenturyLink Drive
Monroe, LA 71203-2041

Dear Mr. Post:

This letter regards the treatment of Public, Educational and Government (PEG) access channels on CenturyLink cable systems.

We have been told that CenturyLink is considering aggregating all PEG access television channels in a given region onto to one channel and delivering them via an onscreen menu. We understand it would be very similar to the way AT&T delivers PEG channels on its U-verse system.

As you may know, on the U-verse system, PEG channels are grouped by region on channel 99. In order to access channel 99, one must follow an onscreen menu, select the town or city of choice, then select the PEG channel that they wish to watch.

This onscreen menu driven system is inaccessible by those who are blind or vision impaired. In other words, the blind or vision impaired cannot access PEG television channels as we would any other channel. We feel this architecture not only discriminates against the PEG channels, in that they are not treated the same as any other commercial channel on the U-verse system, but it also discriminates against the blind and vision impaired.

Those who are blind or vision impaired have as much need to watch a PEG channel as those who are sighted. They too are interested in city and county council meetings, educational programming, nonprofit and arts programming and individually created programming. Indeed, I would say that there is more PEG programming directed at the blind and visually impaired than on any other television venue. In fact, here in Charlotte where I manage the Public access channel, we offer reading services for the blind as audio under our bulletin board system.

In addition to my concern as an Executive Director of a Public Access channel, Access 21, I have a personal concern in that I am visually impaired and I would not be able to navigate to my own channel to monitor it.

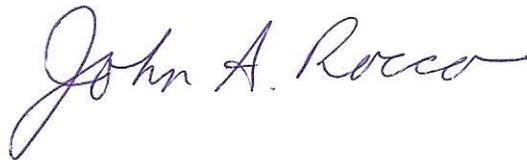
We ask that you clarify your intention in the delivery of PEG channels. Will CenturyLink deliver PEG channels the same way as other cable operators, as distinct stand-alone channels that can be easily accessed by the blind or visually impaired? Or will CenturyLink mimic AT&T's architecture and group all PEG channels in a region onto a single channel driven by an onscreen menu?

Please contact me at: John Rocco, President
American Community Television
8775 Centre Park Drive #255
Columbia, MD 21045

You can also reach me by phone at: 704-377-8988 or email at john@acomunitytv.org.

I look forward to hearing from you.

Sincerely,

A handwritten signature in cursive script that reads "John A. Rocco". The signature is written in black ink and is positioned centrally below the word "Sincerely,".

John A. Rocco